



Release Notes

Email Manager 6.1.9.2



Version Management

Version History

Version	Date	Author	Distribution
1.0	16 January 2017	J Davis	Service Release

Related Documents

The related documents are located in the [Alterian product help](#).

Name
Email Manager 6.1.9.2 SDK Help File.chm

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1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.1.9.2.

1.1 Overview of changes

Email Manager 6.1.9.2 is a service release for Email Manager 6.0. This main purpose of this release is to include fixes for reported issues, as well as one change.

See the 'Updates included in Email Manager 6.1.9.2' section of this document for further details.

1.2 Important Upgrade Considerations

There are no important factors to be considered before upgrading to this release.

Information	Related document
The Email Manager 6.1.9.2 Delphi client <i>will not be</i> updated for this release.	n/a

1.3 Prerequisites

Email Manager 6.1.0.

1.4 Supported Platforms

Email Manager 6.1.9.2 has been tested and is supported on the following:

Client

- Windows 7[©]
- Windows 8[©]

Other

- Microsoft Internet Explorer must be installed on the client machine

2 Client Installation

This upgrade only contains backend improvements and therefore the client will not upgrade.

3 Updates included in Email Manager 6.1.9.2

3.1 New Features

There are no new features in Email Manager 6.1.9.2.

3.2 Changes

We are updating the default Email Manager content domain in our APAC data center to reflect the Alterian brand.

The new domain is: <http://content.apac.alterian.net>.

Customers do not need to make any changes to accommodate this update. Content hosted on the previous domain will continue to work.

3.3 Fixes

Details the fixes to issues reported by Alterian customers and partners. This is a subset of the total number of fixes and enhancements that are included as a result of Alterian's structured QA process.

Issue No.	Description
#PM028226	An issue has been fixed where SQL timeouts resulted in failures for some API deployments.
ASD-14041	The default timeout in the GetCreativeCategories API method has been increased, allowing longer queries to process without timing out. This will help users who saw timeouts when running list queries or Smartlist refreshes on larger accounts.

4 Known Issues

No new known issues were identified in Email Manager 6.1.9.2. See Existing Known Issues in the [Alterian product help](#) for a full list.

5 Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:
<https://alterian.atlassian.net/>.